

Student Helplines in Australia

The following helplines are available to make you feel secure while studying in Australia

(as of 01 June 2018)

DOCUMENT CHECKLIST

✓

Passport

Visa

University-issued ID

Insurance Policy

Driver's license

Next-of-Kin (NOK) Details:

CAUTION

IN CASE OF ...

Contact

Harassment

Local Police (non-urgent matters) 131444
For Victoria, call the local police station

Sexual Assault

Call state-based sexual assault counseling services and police

Depression

Lifeline: 13 11 14

Work Rights Violation

More than the 40 hours per fortnight when course in session)

Underpayment or nonpayment of wages and other entitlements

Fair Work Ombudsman
13 13 94

Important Notice

USEFUL TIPS FOR FILIPINO STUDENTS IN AUSTRALIA

- ✓ Be mindful of your visa restrictions.
- ✓ Renew your passport one (1) year before expiry date.
- ✓ Know the terms and conditions of your student visa.
- ✓ Leave Australia before the expiration of your visa.
- ✓ Observe stipulated work conditions for student visa holders.
- ✓ Do not be coerced by your employers into breaching your visas.
- ✓ You cannot start paid work until you have started your course in Australia.
- ✓ You can work for more than 40 hours per fortnight during recognized vacation periods offered by your education provider.
- ✓ Register with your nearest Philippine Embassy/Consulate.
- ✓ Participate in Embassy and Consulate events.
- ✓ Register with the Filipino student organizations in your area (see contact details on reverse side).
- ✓ Actively participate in community events.
- ✓ Maintain communication with family members.
- ✓ Attend regularly to spiritual needs.
- ✓ Keep a healthy lifestyle.
- ✓ Participate in financial literacy programs.



CONTACT NUMBERS

Emergency

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Philippine Embassy
Duty Officer

(61) 408 735 383
E: canberra.pe@dfa.gov.ph
cbrpe@philembassy.org.au

Philippine Overseas
Labor Office (POLO)
Hotline

(61) 420 689 520
Email: polaustralia@philembassy.org.au

USEFUL WEBSITES

Department of
Home Affairs
• Bridging visas

www.homeaffairs.gov.au
1800 136 089
<https://www.homeaffairs.gov.au/Travel/Visi/Visi/Bridging-visas>

Commonwealth
Ombudsman
• Provides free
service

<http://www.ombudsman.gov.au/about/overseas-students/international-students>
Phone: 1300 362 072 (mobile calls at mobile phone rates)
Defence Force Ombudsman: To report Defence Abuse 1300 395 776. (mobile calls at mobile phone rates)

Study in
Australia

<https://www.studyinaustralia.gov.au/>
(Official Australian Government website for international students)

• Adelaide

+61 8 8226 0022
enquiries@studyadelaide.com

• Canberra

13 22 81 (AUS)
+61 13 22 81 (International)

• Melbourne

studymelbourne@ecodev.vic.gov.au

• Perth

+61 8 6244 1640

• Queensland

1800 QSTUDY
ietu@tiq.qld.gov.au

• Sydney

<http://www.study.sydney/english/contact-us/>

• Tasmania

<http://www.studytasmania.tas.gov.au/contact/>

• Northern
Territory

<https://studynt.nt.gov.au/contacts>

Kindly share a copy of this
Student Helplines with your
fellow students in Australia. **Salamat!**
Copy available: www.philembassy.org.au

REMINDERS

When crossing the street:

- You should always use pedestrian crossings where possible.
- Remember to look right, then left and then right again when walking across the street.

When driving:

- Australians drive on the left side of two-way roads.
- If you commit a traffic offence, you may incur demerit points against your driver's licence. Demerit points remain on your licence record for three years from the date of offence.
- All drivers and passengers in the car must wear seatbelts.
- Speed limits are strictly enforced in Australia.

Don't forget to:

- Invest in a health insurance with good coverage.
- Register with the Philippine Embassy or nearest Consulate-General.
- Register with the Filipino student association in your State / Territory
- Check the Commonwealth Ombudsman website for complaints against private education providers
- Check the Department of Home Affairs for Visa Information and changing courses



PHILIPPINE EMBASSY AND CONSULATES-GENERAL

Philippine Embassy - Canberra

1 Moonah Place, Yarralumla, ACT 2600

Phone: (61-2) 6273 2535

Email: cbpe@philembassy.org.au / Website: www.philembassy.org.au

Philippine Consulate General – Sydney

27-33 Wentworth Avenue, Sydney, NSW 2000

Phone: (61-2) 9262 7377

Email: sydney_pcg@dfa.gov.ph / Website: www.sydneypcg.dfa.gov.ph

Philippine Honorary Consulate General-Adelaide

Level 1/204 Portrush Road

Trinity Gardens, South Australia 5068

Phone: (61) 434 911 202

Email: consul@philconsulatesa.com.au

Philippine Honorary Consulate General –Queensland

69 Ann Street

Brisbane, Queensland 4000

PO BOX 757 Wynnum QLD

Phone: (61) 411359182

Email: admin@qldphilconsulate.com / Website: www.qldphilconsulate.com

Philippine Honorary Consulate General-Darwin

22 Mirrakma Crescent, Lyon, NT 0810

Phone: (61) 417 081 546

Email: philcon.nt@gmail.com

Philippine Honorary Consulate General –Hobart

29 Argyle Street, GPO Box 814, Hobart, TAS 7000

Phone: (61) 409 133 096

Email: consul@kriticos.com.au

Philippine Honorary Consulate –Melbourne

Level 5, Suite 11a, 11 Queens Road

Melbourne, Victoria 3004

Phone: (61-3) 9869 7182, (61) 4091 64784

Email: info@philconsulate.com.au

Philippine Honorary Consulate – Port Vila

Lot 66 Tassariki Park, Port Vila, Vanuatu

P.O. Box 579, Port Vila, Vanuatu

Phone: (678) 22144, (678) 7745888

Email: gfc@ifira.com.vu / philconsul@vanuatu.com.vu



CONTACT YOUR STUDENT ORGANIZATION

AUSTRALIAN CAPITAL TERRITORY (ACT)

ANU Filipino Students Association

E: anufa.execom@gmail.com

NEW SOUTH WALES (NSW)

Filipino Students' Society of UNSW

E: filosocunsw@gmail.com

Filipino Student Council of New South Wales

E: fisc.nsw@gmail.com

Sydney Filipino Society

E: sydneyfilosoc@gmail.com

Filipino Society of Macquarie University

E: filipinosocietymq@gmail.com

NORTHERN TERRITORY

Filipino Association of Charles Darwin University

<https://www.facebook.com/groups/620527721624168/>

QUEENSLAND

The Association of Filipinos and Fil-Australians at the University of Queensland (FilOz UQ)

E: filozuq.executive@gmail.com

QUT Filipino Students Association

E: qutfsa@gmail.com

Griffith University Filipino Students Association

SOUTH AUSTRALIA

Philippine Union of Students in Adelaide (PUSA)

VICTORIA

Filipino-Australian Student Council - Victoria (FASTCO)

E: official@fastcovic.org

Melbourne University Filipino Students Association (MUFSA)

E: mufsa@mail.com

Victoria University Filipino Club

RMIT Filipino Students Association